written. Get a foreman or whoever is there and get them to sign, saying that I received that equipment. It's unacceptable. That was one of the things that I started to deal with intensely. I am not going to accept a school if there is a problem with safety. And among the cases that I brought here for you- let me show you. If you don't have any security, anything that protects it. That's equipment.

That's an asset for the Department.

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In the Lomas Valle School in Naranjito the four computers were stolen. It is a matter of putting discipline on it. It was a matter where the procedures were just not followed. They would tell me, 'Look here, I have a receipt'. But, then I would ask, Who is that person? What capacity does that person have in the technical aspects? How does that person know if the line is set? How does that person know if the router is placed correctly? What capacity does that person have to know if those servers were adequately configured?

And what is more, they would set up a password on the servers- and this was done by DRC- so no one could go in. There was no access to those servers. I would have to call and see what the password was.

Q Let me then address the point that I am trying to address. With respect to the tables or other means to lift the servers off the floor, who had to provide that piece of

equipment- whether it was a table or whatever? Cabinet or whatever?

A I suppose that the school should have provided that table or something to raise it.

Q Am I to understand your testimony then that if a supplier-let's say DRC- went to a school to install the servers, and did not find a table or was not given a table by the personnel of the school, then what should the DRC personnel have done?

A Not to deliver.

Q Alright.

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A But, I want to clarify something for you. If it had been adequately planned, not that it isn't going to happen, but it would have been minimized a lot. For example, what would I have done if I had been DRC? I have to invest in some cost of cars, resources, in order to move equipment to schools, configure it, and leave it working.

The basic, the elementary- Before starting I would say, 'Department, this is the basic needs I have at each school.' In terms of furniture, if it was a table. For example, if it is to raise it, to place it on it if it is a box- a wooden box- following these specifications. So that I can take the weight. Security- make sure that that room has ironwork. The basics, so that I can go and do the delivery. And before going I place a call, 'Look I am going

this day. Do you have this, and this?' I do? OK. Go. Do the visit.

My report clearly says that it would just get there without giving notice. They would even reach a point of stress. The Director themselves would ask, 'What is that? Where is it coming from? What happened? Why wasn't I informed?' We come here to install this and it has to be this, and this, and this way. I don't know, I am not aware of the process, whether they were paid by trips, or whether they were paid per school. This is a result of poor, if not no, planning for the project. And then I go there, and there is no table. So I say, look to the Department. I went there, I talked to such and such a person, and there was nothing that we had required, so I went and spoke with such and such a person and it didn't happen. So you are not going to penalize us, because we did not get to do it. And have you already bought the tables for all that equipment? Extraordinary efforts have been taken. Tables have been bought, computers have been bought. Not all of them. There is still a lot of them on the floor, which as a matter of fact, are not working anymore.

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Q So, if DRC had done what you suggest, the equipment still would be in a warehouse, because the tables have not all been purchased, even as we speak, two years- or three, four years- later?

A No, no. Excuse me, but that's not how it is. The focus is the following. If I establish some minimum requirements, and my client does not provide them for me, I take action. But then you departing from the point that a department stays like this. What I am stating is that it doesn't take any actions. Let me tell you, during that period extraordinary efforts were made to get the Net up. That was the only- the only object. That was my focus to only see a way to get the Net working.

Q But, if it was such a bad thing to have the servers on the floor- as you have expressed today- why haven't you or the Department of Education not done whatever is required to find either a table, or something else, to lift the equipment off the floor, instead of lifting the Net?

A We two very important things. The Department already had some information that Federal Agencies were looking at this project, who wanted to raise the Net, to provide access to the Internet for the schools. In order to do that you didn't need the four servers that were there. All you needed was one. That one, we can fix it up and condition it. You know what else we did? We started to pick up all of the ones that were there that were broken down and burnt, and we started bringing them up to the Central Office. I would ask about warrantees. There must be

documents around. They said one year. A year had already gone by long before.

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I did more. I called directly the office that had provided that service— Hewlett Packard, IBM. Surprise. Much of that equipment was still under warranty. We have worked intensely. And we have been able to recuperate hundreds of thousands of dollars from that equipment that was out of order. We are still raising schools with one server. We are able to get a system. A way of knowing whether those schools were on or not. It was a program, and the Director of OSIADT directed that it be made. We have gone further, sir, we have a system that can tell me if the T-1 is connected or not connected at any given second. All schools have two computers with a beautiful desk. It's too bad that I can't show it here. The monitor is integrated, so that the child can either write or look for the 1,540 schools.

Q I don't want to belabor the point, but why do you still have servers on the floor?

A I don't know at this moment if the team that has that task has taken all of them. It's possible. However, what I can tell you is that immediately after I saw that situation I told the suppliers, 'No more. You are not going to put the equipment on the floor.' I can go further and tell you that DRC has 55-60 servers- This was after the contract expired- in their facilities. I want to be clear

that I am talking about 2001, during the contract. What I am telling you is what I told them. I can't be. In the case of the T-1s, if you have them there, why keep them if they're not active? I just have them canceled. All that was explained to them, all that was mentioned during the meetings. The Department started taking action after this report, like in the case of the Technical Support group. Actions regarding the desks, the structure of support to the project. As a matter of fact, the Department has even recruited 28 technicians to assist in the Technical----

MR. A. J. BENNAZAR: This was during the contract in the early 2002.

COURT INTERPRETER: And this was during the contract early in 2002.

#### BY MR. CAMILO SALAS:

Q I am trying to address your complaint that the servers were on the floor. What I am going to ask you is, some of the servers that were on the floor have been lifted off the floor?

A At Phase 2, in the Communication Cabinet, the black box that I mentioned is installed. The company placed two servers inside the black box, and the other two-well, if there's nothing here- on the floor they go. What is difficult for me- and perhaps I didn't express myself well-when I got there in July of 2001, according to the contract

with DRC, all the servers acquired for the Department, plus all the equipment specified in the contract- on it's second page- should have been installed. I gave you the example of what I would have done. For example, you go there and find that they had not delivered everything. But, yes, part of the equipment was there. You can correct that in just a couple of days. You get a plan of action and start working on that. There are 1,500 schools distributed throughout the whole island. I came and took charge after the fact. I can go now and mitigate the situation. We are still mitigating those atrocities that are there.

- Q The question was simple, and I think it requires a yes or no answer. Were some of the servers that were on the floor lifted off the floor, after you came to work for the Department of Education? Yes or no?
  - A Yes.

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- Q What were they put on?
- A Folding tables.
- Q And who supplied the tables?
- A The Department. Or the parents of the community.

  Anyone. Sometimes a teacher would say, "Let's move this, I am going to use the table". I wondered, why wasn't anything said at the beginning. The teacher herself offered it.
- Q Did you send people to the schools to lift the servers off the floor?

A Remember, that what I do is make recommendations to the Director of OSIADT. It is OSIADT who does this. I know that the technicians are the ones constantly going to the schools.

Q If it was so easy to obtain a table for the equipment, why have all the servers not been lifted off the floor?

A I haven't said it is easy. After a simple talk with a teacher, she found a solution and provided it.

Q How many schools did you visit?

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- A Many in the San Juan area. Many in Cataño.
- Q You gave me a list before of about 8 or 9 schools.

A At the beginning during Project 100. The thing is that I continue visiting schools. I would even go with the suppliers. We would get together and we would all go. That was Ponce High. I remember in Ponce High that we wanted to raise a Phase 2 school. Immense. During a weekend I visited three times.

Q How many schools did you visit before you wrote your report?

A A lot in the San Juan area. I visited Cataño, I visited the San Juan District. We would go to test. For example, one of the problems that the infrastructure at Phase 2 has is that they use the wireless concept. When you want to communicate to different areas in the classrooms,

through the antennas... I went to science classrooms, math classrooms—it's not easy. So the Director calls me, 'We have problems.' So what would I do? 'Ricardo, let's go there and see what is going on'. 'Microsoft people, let's see what happened.' We would work a line, and keep it active with Internet access. Then we would go back, and one or two days later they would call and say that they didn't have it anymore.

MR. CAMILO SALAS: Let's stop and go to lunch.

(OFF THE RECORD)

After the recess,

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# BY MR. CAMILO SALAS:

Q First of all let me do something that I did not do at the beginning of your deposition. You were asked to bring some documents here today. Did you do that?

A Yes, the report, because I assumed that part of the questions that you wanted to know were involved here, and are part of the report that I submitted to the Department. I also thought it convenient to bring a copy of some of the phone calls that were received. I can give that to you. Also, I report that was made of the communication net involving 200 employees that were taken from different agencies of the government. I brought a sample, because there is a lot of them. The trouble is that it will take some time, because they have to be copied on both sides.

Q Yes, I would like to get all the documents, please. At this time I will take the samples. These documents that you just handed to me, I am going to mark them as Exhibit #3. The ones that you previously handed to me-which are the records of the telephone calls-that would be Exhibit #2. And the notice for your deposition, and the subpoena, will be Exhibit #1.

(AT WHICH TIME DEPOSITION EXHIBITS #1, 2 & 3 ARE MARKED)

MS. MARIA FERRAN: Can you tell us what the title,

or ---

MR. JOHN NEVARES: This is "Inventory Sheet of Reeducate Equipment".

#### BY MR. CAMILO SALAS:

- Q Anything else that you brought with you, sir?
- A No, the report of the evaluation.
- Q And that summary that you have in front of you?

  MR. A. J. BENNAZAR: This is the English executive summary that was made of the report, which is also a tab to the documents that we already gave to you. It is an executive summary of the Adonay Ramirez report that was prepared in English, which is Tab #9 I believe...no, it is #8.

### BY MR. CAMILO SALAS:

Q Who prepared that, because Mr. Anibal Cruz testified yesterday that he prepared that document?

A Let me check here. Really, I did not make the translation. However, it does really have information taken from this report.

- Q You did not prepare the summary?
- A This one? No, sir.

- Q In your subpoens you were asked to bring the following documents. Let me read them to you. To avoid the translation, let me ask you to read Exhibit A attached to the subpoens. Let me ask you if you have brought with you all the documents that I requested in Item 1-A?
  - A All this? No, sir.
- Q Any particular reason why you did not bring these documents here with you?
- A I really believe that these documents belong to the Department of Education. And, as an advisor, I don't have the right, I don't have the property. These documents don't belong to me.
  - Q Is that the only reason why you didn't bring them?
- A Yes. I did work with the uniform reports, so I had to read them and I brought them here with me. As to point B-contracts. Well, the contract of purchase orders and that kind of orders, have never been in my hands. I did bring a contract. This one we were going to bring 130. Purchase orders, documents of that kind, I have never had in my hands.

- Q Have you ever seen those?
- A I haven't seen those.

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Q Now, what about Items 1C, which requires all documents- paper files, computer files?

A I asked DRC for those disks, which I understood you might need.

MR. A. J. BENNAZAR: May the record show that prior to going on record this morning we gave to brother Counsel, John Nevares, two disks that the witness brought with him. One contained a list of all the schools of Phase 2, and the other contained the inventory of all of the equipment installed by DRC at the Phase 2 schools.

MR. JOHN NEVARES: That is correct. And, we downloaded them, and I see Counsel Salas looking at the stack of documents.

MR. A. J. BENNAZAR: OK. And may the record show that he has a stack of documents more than 4" thick in his hands right now.

MR. JOHN NEVARES: I would like to interject something. It would really be helpful in moving these depositions along if you could get someone at the Department of Education to produce all the documents that are listed there. That way we can review them before the deposition, and adequately prepare for the deposition of whomever we are deposing. Bringing them the day of the deposition puts us at

a disadvantage, in the sense that-like you said-there is a stack of documents there 4" thick. To go through that we need time.

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So, the advisable thing, if you are able to do so, is to see who is the custodian of each of these categories of documents that we have requested. We have requested them of basically every deponent. And, finally, bring them over, or send them to Doubleday to photocopy, and we will go there, pay for them, and bring them here. Whatever it takes, so that we don't have to keep calling back witnesses once we review the documents and realize that there are additional questions that we need to ask.

MR. A. J. BENNAZAR: I could not agree more. And, as I said yesterday, brother Counsel, Camilo Salas, and I agreed that he was going to provide me with a list of documents that he wants to be produced. We felt a formality of a subpoena, and I told him that I would be more than glad to look for them, and produce them. In the particular case of the way brother Counsel has chosen to do this, each and every deponent has been handed with a subpoena, where each and every deponent has been requested to bring, at the time and date of the deposition, whatever documents he/she may have. For example, Mr. Adonay Ramirez was requested on September 18- which is today- to bring whatever documents he has.

But, not withstanding the formality of the subpoena yesterday afternoon, I agreed with brother Counsel that I would be more than happy, if he gives me the list of what he feels he needs, I will go look for the documents, and depending on the volume, we can then mutually agree on the most cost-efficient way. Whether we can just send them somewhere to be copied, and you pay the bill for the copy, or we can put them on a disk, if that is possible. But, certainly there is no intention of Secretary Rey to hide or in any way prevent you from seeing whatever documents there are.

MR. JOHN NEVARES: That's great. As soon as we are able to iron that out I think that think things will move along at a better flow, you know?

MR. A. J. BENNAZAR: But, I was told that sometime today I would be given a list, and once the list is provided to us we will go right ahead and look for the documents. No problem. There is not an issue with respect to this.

MR. CAMILO SALAS: You just clarified something.

Yesterday we agreed to provide you with a list of the

documents that we felt should have been produced yesterday,

which were Exhibits to the little book you had written, to

the FCC. But, prior to yesterday, during the other

deposition, we have again and again agreed with you that you

would be providing, by the afternoon or the next day,

various documents which still have not been produced. The point of this is that I do not want to really get into an argument over it, but I want to stress that at some point we need to get documents. Essentially, what we want are all the files kept by the Department of Education, pertaining to this matter. We have agreed that that might very well be thousands of documents, but we are willing to send somebody to copy them, if you will identify. We have been going through this now, talking it, for the past two or three weeks. We get a few little meager tidbits----

MR. A. J. BENNAZAR: ----You have been requesting them in a sort of piecemeal way. That's why I said when you give me the list today, you give me much more substance upon which to go look for the appropriate custodian to find what you want. Again, I don't think there needs to be an argument, I don't think there is an argument, it's just a matter of methodology. I'll be delighted to cooperate in whichever way you want us to.

MR. JOHN NEVARES: Maybe we should start with the subpoena list, which has been around for quite some time.

MR. A. J. BENNAZAR: Well, each and every witness that has come here is put through the exercise of reaching through a subpoena. And each and every one has brought whatever he or she feels falls under those categories, which is what this witness did today.

MR. JOHN NEVARES: What I am saying is, that maybe you can take that list and find somebody that can say, this category document is in this office. Work with somebody there who can show you where these documents that are attached to the subpoena are located. Plus, the ones that Mr. Salas has requested during the course of the deposition. For example, Anibal Cruz started on September 4, and we resumed yesterday. There was time to get whatever we asked for during the first part of that deposition. So, I think it is a matter of coordinating.

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MR. A. J. BENNAZAR: I agree with you.

MR. JOHN NEVARES: It has to happen, because we are moving along in discovery, and if we don't have the documents, there will be things that will come up in the documents and which will force us to bring back these deponents. Obviously, you don't want to do that, the deponent doesn't want to do it. We would rather complete the deposition, but until such time as we have the documents it will be impossible to complete any of these depositions.

MR. A. J. BENNAZAR: Understood.

MR. CAMILO SALAS: Let me also say that there is barely two months left of discovery in this case, and we need to have really gotten them like yesterday. I don't want to have to file any more discovery motions with the judge, but if we have to then we will have to. So today, before you

leave, let's try to work on a date. 1 MR. A. J. BENNAZAR: You will give me a list? 2 MR. CAMILO SALAS: Yes. 3 MR. A. J. BENNAZAR: You give me a list and I will 4 give you a date. 5 BY MR. CAMILO SALAS: 6 OK, with respect to Item C, you have provided a 7 disk, and this is what we printed from the disk. Let me show 8 you this- I will mark this as Exhibit #4. What is that document? 10 These are the schools identified as Phase 2 Α 11 schools. 12 0 OK, here is the 4" tall stack. What is it? 13 This one has the inventory of the equipment that Α 14 the DRC company provided to all the Phase 2 schools, which 15 are part of the previous Exhibits. It gives you the serial 16 number and the model of the equipment. Who prepared that list? Q 18 This list was prepared by DRC. 19 OK. Let's mark this as Exhibit #5. 20 (AT WHICH TIME DEPOSITION EXHIBIT #5 IS MARKED) 21 BY MR. CAMILO SALAS: 22 Did you have anybody check if the equipment that 0 23 is listed on Exhibit #5 was in fact the Phase 2 schools?

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That was one of the things that I was interested

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in. In being provided with that information. In order to do that a project was established where 200 technicians from different government agencies were used to visit the 1,540 schools within a three days period.

Q It was actually four days.

A I don't remember the date, but I can get it. I was towards February. So, what we did was prepare 100 teams, of two persons in each team. Those persons were assigned a certain number of schools. They would go and did what appears in Exhibit #3, which I have given you. These can be compared with the list prepared by DRC and we can check if the inventory is correct.

Q And, was it correct?

A In many cases it is correct. We haven't been able to go over all of them. There are boxes full.

Q You mean, no one sat down to check the inventory sheets against the list?

A Random tests have been made, but not one by one.

Q In the random checks that have been made it was found that the equipment that was found in the schools by your teams, in fact, points out what DRC reported in it's list?

A In the samples we have made, yes, sir. That is correct.

Q Visits to the schools was done in which months you

say?

- A During the month of February of 2002.
- Q Those visits were simply to do an inventory of the equipment?
- A Of the communication infrastructure: Servers, routers, UPS's.
- Q But that did not include checking whether the equipment was connected, or whether it worked, or anything like that?
- A Yes. In many of the cases you will see in the back of what was provided to you, that many resources were utilized. They made comments about what they found, because during the meeting that we had they were given instructions to give them some orientation as to how the process was suppose to flow. They were asked to include in the part marked "commentaries" comments of how they found things.
- Q What, if anything, was done concerning the comments that were made by the folks in the back of the inventory sheets?
- A Basically, as you can see, on disk I can match the equipment as they appear on the other.

MR. CAMILO SALAS: Let's go off the record.

(OFF THE RECORD)

After the recess,

BY MR. CAMILO SALAS:

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Q Did you ever utilize the comments in the back of these sheets, in any way?

A Yes. For example, you can read them, you can read the comments that they wrote in the back. When you get them you will be able to. For example, some of the comments are that they couldn't check the equipment, because the box was too high. They were provided with copies of the keys, in order to be able to open those black boxes. The black boxes are locked. Some said that they couldn't do the inventory—the part with serial number and description of the equipment—because the box was locked. Other comments like, the room where the equipment was going to go, the teacher was absent so the room is closed.

Q Here, for example, is one. This is a bad copy in the front, but in the back...

A Excuse me, it's possible that I don't have them in the same order.

Q There is a comment on the back that the antenna on the 4<sup>th</sup> Floor is destroyed. The only thing left is the mounting bracket. In that case, what, if anything, did you do with that information?

A At that time, when the information was received, practically nothing could be done. This is February of 2002. By that time the contract with DRC was terminated. I couldn't request services.

1	Q Did you get anybody to fix it?
2	A At that time it was irrelevant, because by then we
3	didn't have any kind of communication with those schools.
4	Q Up until today has it been repaired?
5	A No, sir.
6	Q Did you obtain any information about when that
7	antenna was broken?
8	A That information was not provided in the inventory
9	form.
10	Q You will agree with me that with a broken antenna
11	that will affect a person's ability to access the Internet?
12	A Counsel, that is not totally true. An antenna
13	provides direct communication to different places around the
14	school.
15	Q Right. So, if you have one broken antenna, that
16	could affect some persons?
17	A Some specific areas, yes. That is if there is
18	access. If the line of communication were active.
19	Q Of course. Hopefully, we will get all of these
20	documents and we will get a chance to read them, and I will
21	ask you questions about them next time we see each other.
22	A Gladly.
23	Q Let's talk about the electric supply to the
24	schools. At the time of the September 18, 2001 report, your
25	folks had found that there were problems with the

electricity to many of the schools, right?

- A Can you be specific? What kind of problems?
- Q Some of the schools did not have adequate energy supplied to operate the servers and all of the equipment.

A During the visits, the phone calls that were received from the schools, there was information that the servers were not working. In many cases they were asked to look and see if the servers were on. Many, many. I am talking, Counsel, about the beginning when I started in July. Already at this date until about the time of the report, most of the complaints had to do with connections being made with extension cords. They would get disconnected. We cannot deny that in some schools voltage problems were reported. That is more or less the type of complaints that were received during the period of time I was interacting with DRC.

In fact, one of my recommendations in the report that I prepared for the Department is that a meeting be held with each of the suppliers, and that he request from them a plan of recuperation of the physical infrastructure, which they had to provide in the schools. This meeting was held on the 31st of October of 2001. Mr. Anibal Cruz requested from both companies to prepare a recuperation plan for the schools they had assigned to them. Both companies submitted that plan where, for example, that they establish in the

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case of DRC- that the electrical extensions they were going to provide be covered with cover plates. To check and relocate the black boxes. The object of the plan was to be able to recover that school. I must state that both companies started complying with that.

MR. A. J. BENNAZAR: For the sake of clarity may I request that the witness say which companies he is talking about?

DEPONENT: Yes. DRC, as well as PRTC, that was in charge of doing all this. It is a continuous process whose purpose was to try and provide access to the schools. It was done until the contract was terminated.

## BY MR. CAMILO SALAS:

- Q Do you still have in front of you the document that Counsel provided to you, which is in English?
  - A Yes.
  - Q I am going to mark that document as Exhibit #6.

    (AT WHICH TIME EXHIBIT #6 IS MARKED)

#### BY MR. CAMILO SALAS:

Q Turn to page 2, please. Do you see Item #5 at the bottom of page 2? I am going to read it in English, and if you need it translated we will translate it. "Electrical and Security Infrastructure: Many of our schools have electrical deficiencies and security problems. Electricity is not enough to properly use computers, and many schools do not

have security bars to protect the equipment from thieves.

Many millions of dollars are needed to provide adequate
electricity and security to each school." Do you need
translation?

- A No, I understand it.
- Q Is that true?
- A I did not prepare the document, but I can tell you that indeed there are schools that have electrical problems. I believe that I already mentioned that to you.
  - Q Do you agree with this statement that I read?
- A In order to provide access to the Internet you do not require optimal electrical conditions. Basically, with one or two PC's- which was our minimum objective- which are the requirements for one room. Now, if you are talking to me about full computer labs I would be in more agreement with this statement. But, two PC's? That's what you have in your home. The voltage that is needed. It's not a matter of turning on the computers and having all the electricity in the school go down.
- Q So, you don't agree with the word "many" in that statement?
- A The purpose that we wanted was to provide Internet access to schools. I am not in agreement, because it's really minimal requirements that are needed.
  - Q You had complained earlier that in some schools

they had to use a 100' extension cord.

A Perhaps I didn't explain myself well, Counsel.

Just like this microphone, I have to connect it to something so that it can work. You are talking to me about electrical deficiencies. Many. Which means that if I need energy to reach this equipment where I wrongly placed the infrastructure for the equipment, when the plug is here on this wall, and I have to lay this cable, that is not right. If we have the electricity here, then we can plug in a PC and connect it.

Q If the electrical plug is in the dining room you will have no problem putting the equipment in the dining room?

A I can put a computer anywhere, even in the bathroom, if it has a plug.

Q Then why did you complain earlier this morning during the deposition that DRC had made attempts to place a computer, or the servers, in the dining room?

A Because, those are not the adequate places to place them in the schools.

Q Precisely. If that is where the electrical outlet that is available is located, wouldn't it be better to put the equipment in the proper room and then run an extension cord?

A Yes, if it were the only alternative, but, there